

COMMISSION MEETING MINUTES



Meeting Date: 3/08/18

Meeting Location: Vern Riffe Center for Government and the Arts, 77 South High Street, Columbus, OH 43215, 31st Floor, Room West B & C

In Attendance: Donald Bean, Gary Cates, Jane Federer, Sheila Fox, John Habat, Charlotte Jones-Ward, Matthew Rubin, Pandora Shaw-Dupras, Katy Will. **Ex Officio:** Kacy Bullard **Staff:** Mary Cannon, William Hall, Carrie Niino-Koontz, Meredith Pugh, Lisa Tope, Rebecca Verhoff-Kiss, **Counsel:** Katherine Mosca

Absent: Michael Bertolone, Faye Heston, Johnmark Oudersluys, David Parker, Chris Shaffer, Pamela Steurer, Brenda Stier-Anstine, Judy Turner, Michele Weiss. **Ex Officio:** Tina Dunphy,

New Business

- Meeting was called to order by Vice Chair Jane Federer at 10:10 a.m. (Attachment 1)
- It was moved by Jones-Ward, seconded by Bean, to approve the minutes of the prior meeting, which was distributed in advance. Motion carried.
- Presentation of Commission Officer Slate – It was moved by Cates, seconded by Will, to close Commission Officer Floor Nominations. Motion carried.

Executive Director's Report

- William Hall updated Commissioners on current topics as summarized in his written presentation (Attachment 2 - 7)
 - Overview: State Service Commissions
 - FY 2018 CNCS Funding and Policy Priorities
 - FY 2019 CNCS Funding and Policy Priorities
 - New CNCS CEO Biography
 - 2018 ServeOhio Award Recipients

ServeOhio Communication Plan

- Rebecca Verhoff-Kiss presented the Communication Plan to Commissioners
- Review of ServeOhio Website

AmeriCorps Member Survey Results

- Dr. Mary Tschirhart, John Glenn College of Public Affairs presented the AmeriCorps Member Survey Results as summarized in the written presentation (Attachment 8)
 - What We've Gathering
 - Research Partnership Purpose
 - Satisfaction with Experience
 - Leadership Development through AmeriCorps

Announcements/Other Business

- ServeOhio Commission Meetings held on 06/14/18 at the Vern Riffe Center for Government & the Arts, 77 South High Street, Columbus, OH 43215, 31st Floor, Room West B & C.
- Commission Meeting Visitor Log and Comment Request (Attachment 9)

There being no further business, the meeting adjourned at 2:37 PM on a motion by Fox, seconded by Shaw-Dupras, approved by acclamation.

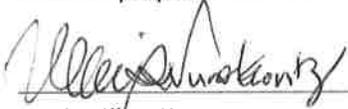
Executive Committee Meeting

Committee convened at 9:22 a.m. with Federer, Fox, Hall, Niino-Koontz, and Mosca in attendance.

- ServeOhio Commission Composition and Officer Election Update
- Bylaw Revisions

There being no further business the meeting adjourned at 10:00 a.m.

Minutes prepared and submitted by:



Carrie Niino-Koontz

Director of Finance & Operations

Certified by:

 JANE B. FEDERER

Chair or Vice Chair

Approval Date: 6/14/18

COMMISSION MEETING MINUTES
Index to Attachments



Attachment 1: Agenda

Attachment 2: Executive Director's Report

Attachment 3: ASC Overview: State Service Commissions

Attachment 4: FY 2018 CNCS Funding and Policy Priorities

Attachment 5: FY 2019 CNCS Funding and Policy Priorities

Attachment 6: New CEO at CNCS Profile

Attachment 7: 2018 ServeOhio Award Recipients

Attachment 8: ServeOhio AmeriCorps Programs Research

Attachment 9: Commission Meeting Visitor Log and Comment Request



SERVE OHIO
 Ohio's National Service Center

30 E. Broad Street, Suite 2487
 Columbus, Ohio 43215
www.serveohio.org

ServeOhio Commission Meeting – 3/8/2018

Vern Riffe Center for Government & the Arts
77 South High Street
Columbus, Ohio 43215
31st Floor – West B & C

AGENDA	
9AM	Executive Committee Meeting
10AM	CALL TO ORDER
	New Business <ul style="list-style-type: none"> • Approval 1/11/18 Commission Meeting Minutes • Presentation of Commission Officer Slate • Call for Commission Officer Floor Nominations • Commissioner Updates/Announcements • Executive Director Report • Public Comment (5-minute limit)
	ServeOhio Outreach & Communication <ul style="list-style-type: none"> • Overview of Communication Plan • Review of New ServeOhio Website
12:30PM	LUNCH
1:30PM	ServeOhio AmeriCorps Member Survey Results Dr. Mary Tschirhart, John Glenn College of Public Affairs
3PM	ADJOURN

Action Steps

- **National Service Recognition Day:** 4/3/18; contact Rebecca Verhoff-Kiss (rebecca.verhoff-kiss@serveohio.gov or 614-995-5269) for more information.
- **ServeOhio Award Presentations:** 4/15/18 – 4/21/18; contact Rebecca Verhoff-Kiss (rebecca.verhoff-kiss@serveohio.gov or 614-995-5269) for more information.
- **AmeriCorps Formula Grant Review:** 5/3/18 – 5/15/18; contact Mary Cannon (mary.cannon@serveohio.org or 614-728-5177) for more information.

Next Commission Meeting: 6/14/18

- Commission Officer Election
- Approval of AmeriCorps Formula Grants
- New AmeriCorps Program Panel

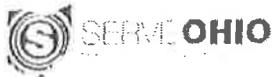


ServeOhio Commission Meeting

3/8/18
Vern Riffe Center for
Government & the Arts
31st Floor – West B & C

www.ServeOhio.org | @ServeOhio

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*



Call to Order

- Approval of 1/11/18 Commission Meeting Minutes
- Presentation of Commission Officer Slate & Call for Floor Nominations
- Commissioner Updates & Announcements
- Executive Director Report
- ServeOhio Communication Plan/New Website
- AmeriCorps Member Survey Results

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Commission Officer Slate

Chair: Jane Federer
Vice Chair: Chris Shaffer
Secretary: Pam Steurer

Call for Floor Nominations.

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Commissioner Updates & Announcements

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Federal Updates

- Continuing Resolution expires 3/23/18.
- Two-year budget deal that raises mandatory spending caps for FY 2018 and FY 2019; \$165 billion increase for defense and \$131 billion increase for non-defense.
- Specific committee and line appropriations still being negotiated; we expect increases within AmeriCorps, Commission Support Grant and Commission Investment Fund.
- CNCS not included in President's FY 2019 budget request.
- CNCS proposed reform package at OMB for review; stakeholder input in late March or April.
- New CNCS CEO confirmed – Barbara Stewart

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ServeOhio strengthens communities through AmeriCorps and volunteer engagement



OhioCorps

- HB 508 pairs college-age mentors with at-risk youth (13 years or older) impacted by the opioid crisis; education and career guidance, tutoring and drug education; scholarship incentives.
- Implemented via state higher education institutions; pilot in 2019/2020 and 2020/2021 academic years in Eastern Ohio.
- ServeOhio Elements – adherence to *Best Practices for Screening Volunteers who Work with Children in Ohio* and potential partnering with AmeriCorps for implementation.
- House Finance Committee; requested appropriation \$2.5 million.

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2018 ServeOhio Awards

- ServeOhio Awards recognize the outstanding volunteer achievement of individuals or groups within five Ohio regions.
- Winners receive a recognition trophy and a \$1,000 contribution to the primary organization benefitting from their service.
- Local award ceremonies for being planned for the week of April 16th – National Volunteer Week.
- 65 nominations received; all nominees receive a proclamation from Governor Kasich.

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2018 ServeOhio Award Winners

- Northwest – OHGo – Kendra Faulkner & Christine Boesch
- Northeast – H2O “Help to Others”
- Southwest – Brian Hiles
- Southeast – Libby Brisker & Lyvette Mosley
- Central – Robert (Bob) Lentz, Sr.

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ServeOhio strengthens communities through AmeriCorps and volunteer engagement.

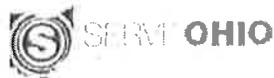


National Service Recognition Day

- Day for mayors, city leaders and county officials to recognize the impact of AmeriCorps members and Senior Corps volunteers within local communities.
- Tuesday, April 3, 2018
- Over 4,200 local officials registered nationally; over 70 in Ohio.
- 2018 signature event in Athens; Mayors Partnership for Progress.

www.ServeOhio.org | [@ServeOhio](https://twitter.com/ServeOhio)

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.



2018 Calendar of Events

- 3/12/18 – 3/16/18** AmeriCorps Week
- 4/3/18** National Service Recognition Day
- 4/16/18 – 4/20/18** ServeOhio Awards & National Volunteer Week
- 4/20/18 – 4/22/18** Global Youth Service Day
- 6/14/18** *ServeOhio Commission Meeting/Columbus*
- 9/13/18 – 9/14/18** *ServeOhio Commission Retreat/Cleveland*
- 10/17/18** Make A Difference Day
- 11/14/18** Ohio Conference on Service and Volunteerism & *ServeOhio Commission Meeting/Nationwide Hotel & Conference Center*

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Communication Plan Elements

Monthly Editorial Calendar will drive content within the following components:

- Website (monthly themed content)
- Blog (weekly – events/member stories/impact pieces/program highlights/research/grant announcements)
- Newsletter (quarterly – March/June/September/December)
- Social Media
 - Facebook (2-3 per week)
 - Twitter (daily)
 - LinkedIn (1-2 per week)

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New ServeOhio Website Overview

www.ServeOhio.org | @ServeOhio

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Lunch – Return by 1:30PM

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**Ohio AmeriCorps
Member Survey Data**

**Dr. Mary Tschirhart
The Ohio State University
John Glenn College of Public Affairs**

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Overview: State Service Commissions



State service commissions are governor-appointed public agencies or nonprofit organizations made up of more than 1,000 commissioners — private citizens helping lead the nation's philanthropic movement. More than 80% of AmeriCorps grant funding goes to governor-appointed state service commissions. State service commissions determine social needs in their state, set policy and program priorities, competitively award grants to local nonprofits and agencies, provide training and technical assistance, monitor grantees to ensure quality and compliance with federal and state law, and broadly promote service and volunteering in their states. State service commissions are a vital resource that help governors tap the power of citizens to solve problems and strengthen communities through the following principles:

- **The best solutions come from the local level.** The nation's 52 governor-appointed commissions administer more than \$300 million in federal grants annually. State service commissions provide governors with unique solutions to meet each individual state and local needs. Federal investment in state service commissions provides the authority to governors to ensure state control of the AmeriCorps program to meet critical community needs.
- **Return on investment.** State service commissions provide the most efficient, low-cost delivery system for national and community service. State service commissions leverage the federal investment in national and community service by matching most investments dollar for dollar. State service commissions provide the critical infrastructure needed to make sure that national and community service reaches across the nation to small faith and community-based nonprofits that are meeting critical local needs.
- **Meeting local needs while expanding educational opportunities.** AmeriCorps enables individuals the ability to earn money for college while serving in their local communities. AmeriCorps provides short-term employment and prepares members for long-term employment opportunities in the public and private sector. This service empowers members to solve society's problems and places them on a lifelong path to civic engagement.



FAST FACTS — STATE SERVICE COMMISSIONS:

- Were created in the National and Community Service Trust Act as amended in 1993 to provide local oversight of federal dollars.
- Are governor-appointed public agencies or nonprofit organizations made up of more than 1,000 commissioners — private citizens leading the nation's philanthropic and service movement.
- Operate at the state and local level granting more than \$300 million from federal national service funds while matching these federal dollars from state and local sources to support citizen service and volunteerism in America. These funds support more than 40,000 AmeriCorps members.
- Administer more than 80% of AmeriCorps State/National funding across the country.



FY 2018 CNCS Funding and Policy Priorities

States for Service, the privately funded policy arm of America's Service Commissions (ASC), the national association for the 52 state service commissions, requests that in addition to protecting and fully funding the Corporation for National and Community Service (CNCS), you consider supporting the following state service commission funding priorities in the FY 2018 appropriations bill:

AmeriCorps State and National: \$438 million

AmeriCorps State and National grants provide financial support to public and nonprofit organizations that sponsor service programs around the country to recruit, train, and place AmeriCorps members to meet critical community needs in education, health, economic opportunity, veterans' affairs, disaster services, and the environment. State service commissions determine the needs of their state and competitively award AmeriCorps State grants to local nonprofits and agencies within their state.

State Commission Support Grants: \$22 million

State commission support grants help build the capacity of state service commissions' infrastructure to ensure appropriate oversight and effective compliance and performance monitoring. State commission support grants are matched dollar for dollar and are currently allocated according to a population-based formula.

Commission Investment Fund: \$10 million

Implementing high quality, impactful, and effective service programs is the goal of state service commissions and is best achieved when they have sufficient resources and tools. Small investments in development and support result in large payoffs when underserved communities are enabled to access national service programs.

Volunteer Generation Fund: \$15 million

The Volunteer Generation Fund (VGF) strengthens the nation's civic infrastructure by helping nonprofits recruit, manage, and support more volunteers. The VGF grants support state service commissions to identify effective approaches to increase the number of volunteers, strengthen the capacity of volunteer connector organizations to recruit and retain volunteers, and develop strategies to effectively engage volunteers to solve local problems.

Serve America Fellows: \$15 million

Provides non-competitive national service positions allocated to state commissions via Subtitle H Innovation. Serve America Fellows can be deployed by the commission to community-based organizations addressing a compelling or emerging need in a timely, efficient manner and who could be utilized in the planning and development of a national service program. This initiative would provide a strategic resource in supporting underserved, rural, remote, and high need communities.

Policy: Fully Implement Fixed Amount Grants for AmeriCorps

Per federal statute, award fixed amount grants to any full-time and part-time, new and existing AmeriCorps program model requesting such. Furthermore, the available maximum fixed amount per member (MSY) under a fixed amount grant shall not be less than the maximum cost per member (MSY) for cost reimbursement grants. Allow member slot conversions to less than full time in the event of a member exiting prior to end of term.

Policy: Align AmeriCorps Member Hours and Service Year with the Academic Year

Create a 1,200 hour AmeriCorps member position called "Reduced Full-time" with a proportional MSY value and education award. This will help with recruitment because it will allow a better match of the service term with the academic year with corresponding hour requirements and proportional living allowance and education awards.

AN INITIATIVE OF
AMERICA'S SERVICE COMMISSIONS



FY 2019 CNCS Funding and Policy Priorities

States for Service, the privately funded policy arm of America's Service Commissions (ASC), the national association for the 52 state service commissions, requests that in addition to protecting and fully funding the Corporation for National and Community Service (CNCS), you consider supporting the following state service commission funding priorities in the FY 2019 appropriations bill:

AmeriCorps State and National: \$537 million

AmeriCorps State and National grants provide financial support to public and nonprofit organizations that sponsor service programs around the country to recruit, train, and place AmeriCorps members to meet critical community needs in education, health, economic opportunity, veterans' affairs, disaster services, and the environment. State service commissions determine the needs of their state and competitively award AmeriCorps State grants to local nonprofits and agencies within their state.

State Commission Support Grants: \$23 million

State commission support grants help build the capacity of state service commissions' infrastructure to ensure appropriate oversight and effective compliance and performance monitoring. State commission support grants are matched dollar for dollar and are currently allocated according to a population-based formula.

Commission Investment Fund: \$11 million

Implementing high quality, impactful, and effective service programs is the goal of state service commissions and is best achieved when they have sufficient resources and tools. Small investments in development and support result in large payoffs when underserved communities are enabled to access national service programs.

Volunteer Generation Fund: \$20 million

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Policy: Fully Implement Fixed Amount Grants for AmeriCorps

Make fixed amount grants the primary grantmaking instrument to any full-time and part-time, new and existing AmeriCorps program model. Furthermore, the available maximum fixed amount per member (MSY) under a fixed amount grant shall not be less than the maximum cost per member (MSY) for cost reimbursement grants. Allow member slot conversions to less than full-time in the event of a member exiting prior to completion of term.

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AMERICA'S SERVICE COMMISSIONS

My AmeriCorps Login

Grants & Funding

Select Language



Home » About CNCS » Who We Are » Leadership

Our CEO



Barbara Stewart was unanimously confirmed as Chief Executive Officer of the Corporation for National and Community Service by the U.S. Senate on February 7, 2018, after being nominated by President Donald J. Trump.

As the federal agency for service and volunteering, CNCS empowers citizens, expands opportunity, encourages personal responsibility, and strengthens civil society. Through AmeriCorps, Senior Corps, and other programs, CNCS engages millions of Americans in results-driven service to meet local needs at 50,000 sites across the country. CNCS invests in cost-effective community solutions--working with local partners to increase graduation rates, reduce crime, connect veterans to jobs, fight the opioid epidemic, help seniors live independently, and rebuild communities after natural disasters.

With more than 25 years of experience in the private, public, and nonprofit sectors, Stewart brings strong management skills, operations experience, and a passion for service to her role at CNCS. As a senior vice president at JPMorgan Chase, Stewart was responsible for strategy development, personnel, budget and operations management. Throughout her career in the private and public sector, Stewart has built strong teams, managed budgets with fiscal responsibility, motivated staff to perform their best, and created and led programs to deliver results.

Stewart has extensive bipartisan experience working with elected officials at the federal, state, and local level. She served in policy and management roles for an Illinois Governor and two Lt. Governors, led the Chicago public affairs practice of Fleishman-Hillard, and was on the government relations staff of Commonwealth Edison Corporation (now Exelon Corporation).

As a consultant, board member, and volunteer, Stewart has spent many years helping nonprofits strengthen their governance, operations, and sustainability. She brings first-hand experience as a grant-maker, having co-founded and led the Bowe-Stewart Foundation, which supports organizations that expand economic opportunity through education, training, and work. From a young age, Stewart has volunteered in her community, and she has served on the boards of a wide range of civic, charitable, and nonprofit organizations.

Stewart earned a B.A. from Northwestern University and a Masters in Management from the Kellogg Graduate School of Management at Northwestern University.



SERVE OHIO
Ohio Commission on Service and Volunteerism

30 E. Broad Street, Suite 2487
Columbus, Ohio 43215
www.serveohio.org

2018 ServeOhio Award Recipients

Volunteerism and service improves lives in Ohio every minute of every day. The impact of everyday citizens who reach beyond themselves to help their neighbors and communities – transforming themselves and others – shapes who we are as a state. We give, we learn, we serve, we grow.

The ServeOhio Awards, made possible through support from corporate Stewards of Service, Honda of America Mfg., Inc. and AEP Foundation, recognize outstanding people, groups, and initiatives in each region of Ohio who make great contributions to their communities through service and volunteerism. A cash award of \$1,000 is issued to support the organization which benefited from the winner's service. The awards will be presented in the volunteer's local community during National Volunteer Week, April 15-21, 2018.

NORTHWEST OHIO

OHGo – Kendra Faulkner & Christine Boesch, Sandusky

Two years ago, Christine Boesch and Kendra Faulkner had the idea to get some Christmas trees, some trucks and a few volunteers, and deliver the live trees to families in need of some holiday cheer. The love and joy they felt during "Project Christmas Tree Share," was life-changing for both the women and the communities they served! While they both had experienced volunteering with children in their churches and schools, they began to wonder what they could do to really make a difference. They knew that the children they wanted to reach had no way of coming to them, so they decided to form a mobile nonprofit, "OHGo," and travel right into the heart of the neediest neighborhoods in Erie County, spreading kindness and hope throughout the community. In addition to "Project Christmas Tree Share", Kendra and Christine have implemented "Project Book Give", "Free Food Pantries", and "One Kind Act". Every time they pack up the truck to leave a neighborhood, they say "we'll be back!" and true to their word, they return in a few weeks.

NORTHEAST OHIO

H2O – Help to Others, Lakewood

H2O connects Lakewood youth with volunteer opportunities to develop a strong desire to serve the community, learn valuable skills, and grow into more engaged citizens empowered to make an impact in the world. A true community-wide effort, H2O, a program of the City of Lakewood, engages middle and high school students to complete service and philanthropy projects. In 2017 alone, 618 students contributed over 7,000 hours of service to the Greater Cleveland community and raised over \$11,000 to support local community organizations.

CENTRAL OHIO

Robert Lentz, Sr., Columbus

Robert Lentz started volunteering with Habitat for Humanity-MidOhio in 2009. Since that time, he has served 5,132 hours on 70 Habitat projects - including new home builds, rehabs, and home repairs - impacting 239 individuals, 145 of which are children. While Robert loves being on a construction site, his true joy comes from serving families. Two years ago, after discovering that one of his recent homeowners was diagnosed with cancer, he made it his duty to fulfill her dream of having a fenced in back yard for her two young sons to play. With the help of his church and other volunteers, he raised the money to build a privacy fence at her home and even had enough donations leftover to pay one month's mortgage for the family.

SOUTHWEST OHIO

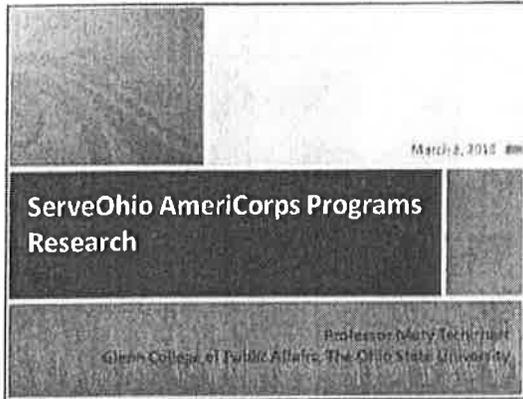
Brian Hiles, Cincinnati

Brian Hiles has been a passionate volunteer since high school when he organized international mission trips and started a Random Acts of Kindness program at his school. In the years that followed, Brian has been involved with countless organizations and volunteer initiatives in Cincinnati including the Cincinnati Neighborhood Games, an Olympic-style event which brings all 52 City of Cincinnati neighborhoods together. As a neighborhood captain, board member, director of volunteer recruitment, and ultimately the President of the games, Brian works with hundreds of volunteers and the Cincinnati City Council to plan and organize this city-wide community event that brings together thousands of residents in Cincinnati.

SOUTHEAST OHIO

Libby Brisker & Lyvette Mosley, Portsmouth

Lyvette Mosley, a lifetime athlete, wanted to do something to change Scioto County's status as the unhealthiest county in Ohio. She happened to meet Libby Brisker, the Retired Senior Volunteer Program (RSVP) Coordinator in Scioto County, and a dynamic partnership was born! They put their heads together and in 2016 built the Southern Ohio Senior Games from the ground up. This Olympic-style event engages senior citizens in athletic competitions to improve their physical health and provide important social interaction opportunities. In just two years, the Southern Ohio Senior Games has become a 3-week event that engages 180 athletes from across the U.S. and Canada and brings much needed income to Southern Ohio businesses.



Research Partnership Purpose

- Offer evidence-based ideas for programs
 - Build understanding of member experience
 - Find factors that enhance this experience
- Document member perceptions of benefits
 - For themselves
 - For their communities
- Fill gaps in knowledge
 - Community service and plans for future
 - Learning through service
 - Leadership and identity

What We're Gathering

- SURVEY DATA (2016 - 2018)
 - Member reports at entry and exit
 - 42% - 47% response rates
- FOCUS GROUP DATA (2018)
 - Program Director thoughts
- INTERVIEWS (coming)
 - Alumni reflections
- PROGRAM DATA (2018...)
- Program reports

Some Highlights of Findings

Made Positive Difference in Community

Member Experience

2017 Exit

- Great
- Much
- Some
- Little
- No

Performed worthwhile service

Right amount of training

2016 Exit

- Great
- Much
- Some
- Little
- No

Right amount of program & mission discussions

Was treated with respect while serving

Think program has positive reputation

Satisfaction with Experience

Member Experience

2017 Exit

- Great
- Much
- Some
- Little
- No

Right amount meetings on performance

Consistent with expectations

Adequately trained, prepared

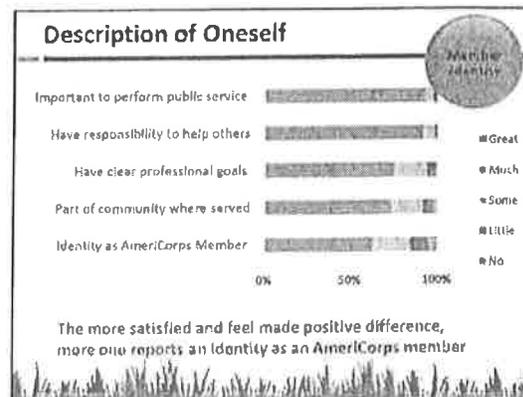
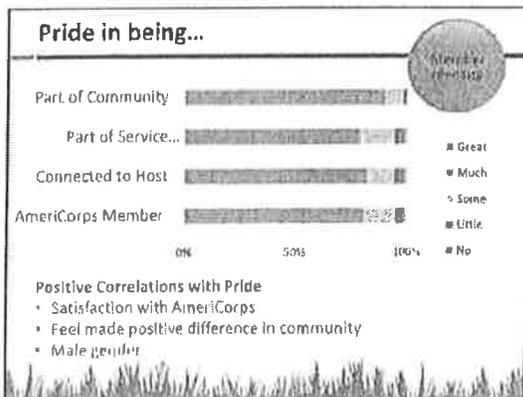
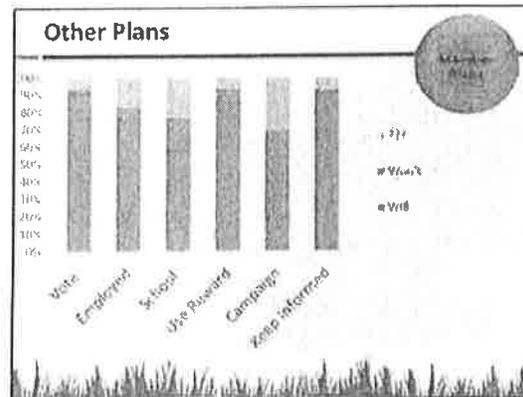
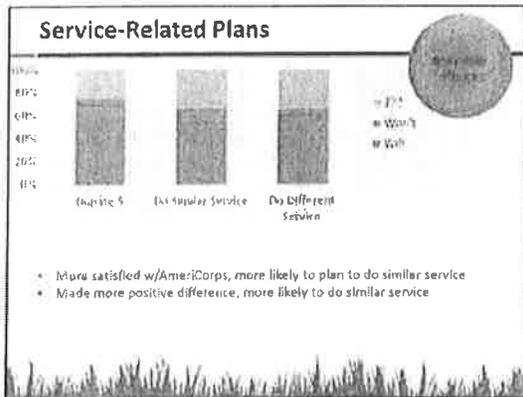
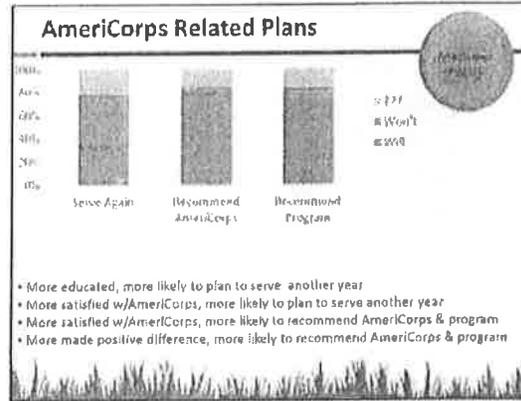
Was treated with respect

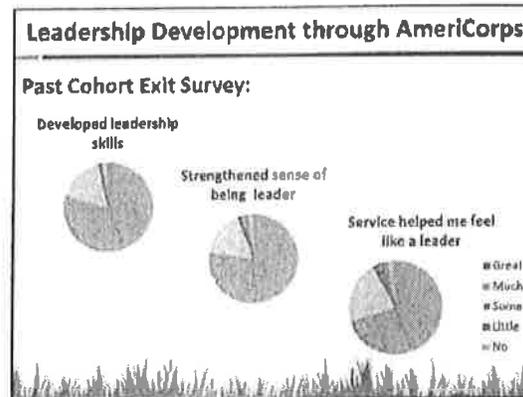
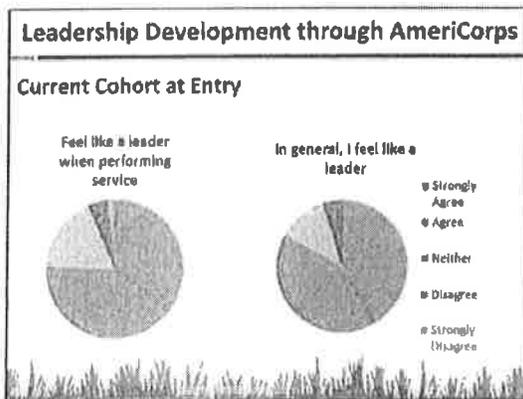
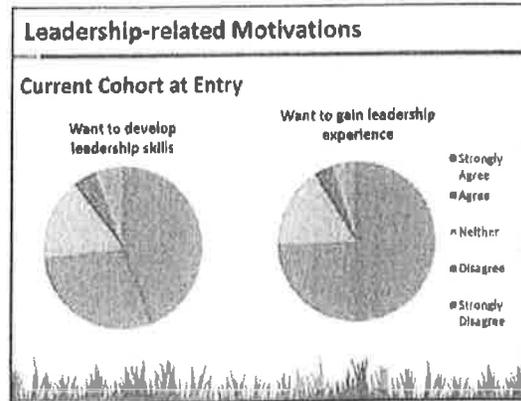
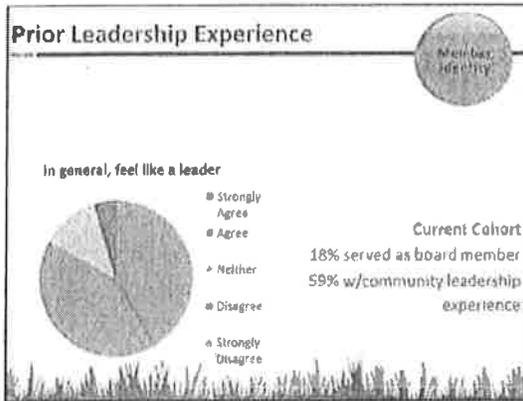
Trust people helped

Trust people served with

Helped clients, community

Performed worthwhile service





Special Thanks

William Hall
 Rebecca Verhoff-Kiss
 Mary Cannon
 Members who responded to survey
 Program Directors

